

Final Progress Report to Creditors

13 April 2023

Business Loan Network Limited

(In Administration)

Joint Administrators' final Progress Report for the period from 15 April 2021 to 12 April 2023 with a summary of the Administration.

Kroll Advisory Ltd. The Shard 32 London Bridge Street London SE1 9SG

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1. Introduction

The Joint Administrators were appointed on 15 April 2021 by the Court, following an application by the Directors. The Order was made by the High Court of Justice, Business and Property Courts of England and Wales, Insolvency and Companies List (Chd), Companies Court, Number 000680 of 2021.

This report is the Joint Administrators' final progress report on the conduct of the Administration as the Company is being placed into Creditors' Voluntary Liquidation ("CVL"). Creditors and Lenders should note that the transition to CVL will have no practical implications for dealing with the affairs of the Insolvency Estate as set out in this report nor the Client Estate, in terms of its wind-down to include the collection and distribution of Client Assets. The Joint Liquidators will continue to provide progress reports to creditors in substantially similar form to this report during CVL, albeit on an annual basis in accordance with the Act.

This report provides creditors with a final account of the Administration of the Company during the Reporting Period, together with a summary of the Administration as a whole. The Joint Administrators have also explained the exit route from the Administration and the outcome for each class of creditor.

You will find other important information in this final progress report such as the costs the Joint Administrators have incurred.

A glossary of the abbreviations and definitions used throughout this document is attached at Appendix 8.

Please also note that an important legal notice about this final progress report to creditors is attached at Appendix 9.

This final progress report is deemed delivered to creditors on the date of this report, being the date on which it is uploaded to the Creditors' Portal.

2. Creditor Summary

The final progress report covers the Reporting Period and provides a summary of the Administration as a whole. Please note, this report provides Creditors with a final account of the Administration of the Company together with a summary of the Administration as a whole. The Joint Administrators' previous progress reports and the Proposals issued to the Company's creditors are available to view at the Creditors' Portal and paper copies can be provided free of charge by writing to Tom Marston at Kroll Advisory Ltd., The Shard, 32 London Bridge Street, London, SE1 9SG or by email to BLN@kroll.com.

2.1 Summary of Proposals

The Joint Administrators' Proposals advised they were pursuing the second objective, namely achieving a better result for the Company's creditors as a whole than would be likely if the Company were wound up without first being in Administration. The Joint Administrators consider that there is a real prospect that this is achievable for the reasons set out in the Report (paragraphs 117-125) and the Proposals, namely:

- a) There is a real prospect of higher net Loan Recoveries and BLN Fees and Costs being achieved in Administration as compared with Liquidation
- b) That the making of an Administration Order will potentially reduce the extent of enquiries made which will significantly reduce costs to the benefit of the creditors of Company; and



c) Overall, the costs of the Administration are likely to be less than the costs of Liquidation

The Joint Administrators' Proposals for achieving the purpose of the Administration were approved without modification by creditors via deemed consent on 23 June 2021.

A summary of Proposals is included at Appendix 2. A copy of the Statement of Proposals is available on the Creditors' Portal.

2.2 Outcome for Creditors

The Company has no secured or preferential creditors.

Claims received to date from non-preferential unsecured creditors since the Appointment Date total £5,314,836, consisting of contingent lender creditors, trade and expense creditors, and certain other non-preferential unsecured creditors.

Creditors should note that the Joint Administrators/Liquidators have not yet adjudicated on the merits of these claims and will not do so until there is a distribution to non-preferential unsecured creditors, if any. Based on the current information available to the Joint Administrators, it is anticipated that there should be sufficient asset realisations to enable a distribution to non-preferential unsecured creditors of the Company in CVL.

Unless otherwise stated, all amounts in this progress report and appendices are stated net of VAT.

3. Progress of the Administration

This section provides a final update on the strategy for the Administration and progress made, including a summary of the information provided in previous progress reports.

3.1 Strategy and Progress to Date

As advised in the Proposals, the purpose of an Administration is to achieve one of the following hierarchical objectives:

- Rescuing the Company as a going concern; or
- Achieving a better result for the Company's creditors than would be likely if the Company were wound up (without first being in Administration); or
- Realising property to make a distribution to one or more secured or preferential creditors.

Throughout the Administration, the Joint Administrators have pursued the second objective, namely achieving a better result for the Company's creditors than would be likely if the Company were wound up without first being in Administration. The Joint Administrators considered that there was a real prospect that this was achievable for the reasons set out in the Report, the Previous Reports and Proposals, namely:

a) There is a real prospect of higher net Loan Recoveries and BLN Fees and Costs being achieved in Administration as compared with Liquidation;



- b) That the making of an Administration Order will potentially reduce the extent of enquiries made which will significantly reduce costs to the benefit of the creditors of Company; and
- c) Overall, the costs of the Administration are likely to be less than the costs of Liquidation.

The Joint Administrators' Proposals for achieving the purpose of the Administration were approved without modification by creditors via deemed consent on 23 June 2021.

The Joint Administrators' strategy throughout the Administration was to:

- Continue with the wind-down of the remaining Loans during the Administration process for the benefit of Lenders and the Company;
- Distribute Client Money to Lenders; and
- Realise the Company Assets for the benefit of the Company's creditors.

Pursuant to the order made by the Court to utilise Client Assets, it is confirmed that the subsequently appointed Joint Liquidators will maintain the same approach as was exercised by the Joint Administrators. Further details in respect of the cost allocation exercise can be found in the Joint Administrators' previous progress reports.

3.2 Loans

As at the Appointment Date, there were 163 outstanding loans to 73 Borrowers. The outstanding principal loan value was c£49m.

During the Reporting Period, the Joint Administrators have continued to work closely with ESF and legal advisors in managing and progressing the Ioan book. Based on current estimates, Loan Recoveries are still anticipated to total c£17.9m. As previously reported, the reason for the reduction has largely been due to property values not reaching the anticipated levels and extra prudence on the remaining ERVs.

As before, it should also be noted that the current estimate (and previous estimates referred to above) does not include the recovery of accrued interest, which is likely to be material in certain cases, in addition to potential recoveries from some personal and corporate guarantees and other avenues of recovery. Accordingly, the Joint Administrators wish to make clear that this estimate is likely to change.

In the Reporting Period, 14 loans were redeemed realising principal of c£5.7m. Further information is detailed below within the Client Asset section of this report where the Joint Administrators set out the amounts allocated to Lenders' accounts as a result. At the end of the Reporting Period, there are 105 loans left with outstanding principal balances of c£26.9m.

Lenders will continue to receive syndicate updates on active Loans for which they are invested by email in the usual way by the Joint Administrators/Liquidators, and it is recommended Lenders continue to review these when received for further information. Since the Joint Administrators' appointment, approximately 324 syndicate updates have been sent to Lenders across 54 active loans.

ESF, in conjunction with the Joint Administrators' oversight (and the Joint Liquidators in due course), continue to liaise with Borrowers with the aim of securing Loan Recoveries.



The next sections provide an update regarding Loan Recoveries and the collection of BLN Fees and Costs for the Client Estate and Insolvency Estate respectively.

3.3 Client Estate

This section deals with assets which are subject to the proprietary rights of Lenders, predominately being Client Money and Client Assets as well as other associated matters.

Assets within the Client Estate do not form part of the Insolvency Estate but are included here for reference given the close relationship between them.

Client Assets

Client Assets are amounts from Loan Recoveries from Loans received after the Joint Administrators' appointment to which Lenders are entitled. Client Assets are held by the Company in a client account specifically for this purpose.

The Joint Administrators report as follows:

- £15,383,627 of Client Assets have been collected and allocated to Lenders' accounts;
- £1,108,443 has been received and allocated to the Company's client account and is subject to the outcome of the ongoing legal review into the uncertainty of the priority of distribution between certain loan syndicates as mentioned at the section titled "Client Money", and;
- £253,534 has been received and allocated to the Company's client account, the overriding majority of which will shortly be allocated to Lenders' accounts.

In the Cumulative Period, the Joint Administrators have paid Lender withdrawal requests from Client Assets totaling £7,046,005.

The Joint Administrators/Liquidators will process and pay Lender withdrawal requests at appropriate intervals; however it is envisaged the frequency will be reduced during the Liquidation.

An update concerning Lender Withdrawals from Client Assets is detailed below.

As noted above, the 25% Retention has been retained by the Joint Administrators and will be subsequently retained by the Joint Liquidators, as a provision to meet the necessary costs of dealing with Client Assets as ordered by the Court. As at the end of the Cumulative Period, £3,807,615 of Client Assets had been collected and allocated to the 25% Retention account to meet approved costs, an increase of £171,251 as stated in the Joint Administrators' previous report.

Based on current information and forecasted Loan Recoveries, it is currently estimated that the 25% Retention will just be sufficient to meet the anticipated necessary costs of dealing with Client Assets notwithstanding the decline in the ERV of Loans since the estimate provided to Court in the Report immediately prior to the Joint Administrators' appointment. It is now considered unlikely that there will be material surplus funds necessitating allocation and return to lenders.



Client Money

In accordance with the FCA's Client Assets Sourcebook (CASS), Client Money held by the Company at the time of the Joint Administrators' appointment (i.e. monies held in Lenders' accounts with the Company), are to be reconciled and notionally pooled, forming a Client Money Pool ("CMP").

The CMP balance at the Appointment Date totalled £2,799,793.

The Joint Administrators have paid Lender Withdrawal requests from the CMP totaling £1,956,000.

A summary of the CMP is provided below:

CMP (at Appointment)	£2,799,793
Less: Amount paid prior to Reporting Period	(£1,916,269)
Less: Amount paid during Reporting Period	(£39,731)
Less: Amount paid for fees and legal costs	(£23,837)
CMP Client Account balance at 4 April 2023	£819,956
Comprising of:	
Amounts retained for legal costs	£10,000
Amounts subject to legal determination on priority of distribution	£690,670
Amounts available for withdrawal by Lenders	£119,286
CMP Client Account Balance at 4 April 2023	£819,956

In respect of the £690,670, the Joint Administrators previously advised that they and gunnercooke had worked with Counsel to identify a cost-effective solution to enable the relevant Loan Recoveries to be allocated and distributed to the appropriate Lenders.

During the Reporting Period, further work was undertaken in relation to the loans subject to a legal determination on priority of distribution. A distribution proposal was sent to affected Lenders setting out and explaining the proposal.

During the Reporting Period, the distribution proposal was issued to relevant Lenders in the affected loan syndicates where uncertainties exist surrounding the priority of distribution of net proceeds of security. Affected Lenders must raise any objections within a stipulated time-period. The process remains ongoing and an update will be provided by the Joint Liquidators in their first progress report to creditors.

During the Reporting Period, Lender Withdrawals from the CMP from client monies allocated to Lenders' accounts totalled £39,731 as shown in the table above. In relation to 'Amounts available for withdrawal by Lenders' of £119,286 as shown in the table above, ESF have and continue to take steps to contact Lenders and request they withdraw their funds.

AML / KYC Client Asset Lender Withdrawals

As previously advised, the Joint Administrators, together with their appointed servicer, ESF, wish to pay to Lenders all their uninvested client monies allocated to their accounts at the earliest opportunity.



In this regard, please can Lenders review their account with the Company by logging onto the Platform at https://www.businessloannetwork.co.uk/ to check whether they hold uninvested client monies.

If Lenders do hold uninvested client monies in their accounts, the Joint Administrators/Liquidators ask Lenders to submit a Lender Withdrawal Request as soon as reasonably practicable to request withdrawal of funds.

Withdrawals will continue to be processed during the Liquidation.

IFISA Considerations

The Joint Administrators are aware that the transition to CVL will mean that the Company will no longer be eligible to be an ISA Manager pursuant to HMRC's rules. The Joint Administrators will be communicating with affected lenders directly.

3.4 Insolvency Estate

This section deals with Company Assets.

Company Assets are assets included with the Insolvency Estate and are available for distribution to creditors after the costs and expenses of the Administration and subsequent CVL have been deducted.

Realisations during the Reporting Period and Cumulative Period are set out in the Joint Administrators' Receipts and Payments Account at Appendix 3.

BLN Fees and Costs

The Company derives its income from fees charged to Borrowers included within Loan Recoveries from Loans for the Company's own account as well as reimbursement of other costs it has incurred on behalf of Lenders, being defined as BLN Fees and Costs.

As previously reported:

- The majority of BLN Fees and Costs are due in the future but £762,609 had accrued and was owing to the Company as at Appointment Date based on the data from Company's records. These accrued but unpaid amounts relate to non-performing loans.
- The Report, which was based on estimates provided by the Company prior to the Administration, estimated that BLN Fees and Costs could be c.£1.9m but was subject to change.

During the Reporting Period, the Joint Administrators and their legal advisors concluded their review of the funds held which were subject to uncertainty in respect of the priority of distribution. As a result, an additional c£474k is due to the Company for BLN Fees and Costs, resulting in an uplifted estimate of total BLN Fees and Costs to c£2.1m. Based on current information, future realisations in relation to BLN fees and costs are expected to be c£538k.

In the Reporting Period, the Joint Administrators have collected, as shown on the Receipts and Payments Account at Appendix 3, $\pm 262,147$ of BLN Fees and Costs, bringing total realisations in this regard to $\pm 1,357,763$.



BLN Fees and Costs will continue to be realised during the Liquidation.

Buy Back Loans

The Company bought certain loan parts relating to the Gould Loans from Lenders prior to the Appointment Date. Any Loan Recoveries in respect of those loan parts will be for the Insolvency Estate.

Prior to the Appointment Date, the Company had commenced recovery proceedings against a professional adviser and had issued a Letter of Claim on 23 July 2020 seeking damages of £610k. Since the Joint Administrators' previous report, further communication has taken place between the parties.

The Joint Administrators are unable to disclose further details at this time so not to prejudice any potential future recovery actions and updates will be provided to creditors in further progress reports which will be issued by the Joint Liquidators, as appropriate.

Intellectual Property

As previously reported, the Company previously traded as ThinCats, and was the registered owner of the trademark "ThinCats", up to October 2020. Following receipt of an independent valuation, the Company sold the registered trademark and any other intellectual property associated with the ThinCats brand to ESF in October 2020, prior to the appointment of Administrators.

The Joint Administrators review of this transactions including consultation with independent valuations agents is ongoing. The Joint Liquidators will provide a further update in due course.

Investments

The Company owns 25.48% of ordinary shares in TAL.

It is understood that the Company entered into a Joint Venture arrangement agreement with TAL to provide software and a licence for the use of certain intellectual property in exchange for the issue of ordinary shares in TAL. The Company has ascribed no monetary value to the investment in TAL and has not received any dividend or other income from TAL.

As previously advised, the Joint Administrators receive communications from TAL who were offering new shares to existing shareholders to essentially meet the financial challenges facing TAL. The Joint Administrators requested and were provided with further information but, after assessment, BLN did not participate and purchase further shares. The Joint Administrators have been unable to realise the shares BLN holds in TAL.

3.5 Investigations

The Joint Administrators reviewed the affairs of the Company to find out if there were any actions which could be taken against third parties to increase recoveries for Creditors. This review included a detailed analysis of the Company's bank statements, financial records, minutes of board meetings, other company records as well as engaging with parties formally engaged by the Company.

During the Reporting Period, the Joint Administrators have continued their review of the abovementioned matters, to include the sale of the intellectual property. The Joint Administrators reiterate that, at this stage, no claims have been identified and that the ongoing investigations might conclude that no further work be undertaken.



The Joint Administrators have complied with their statutory obligation to file a report with BEIS concerning the conduct of all directors of the Company that served in the three years prior to the Joint Administrators' appointment. Please note this report is confidential. There are no outstanding lines of enquiry, however, should any of the Company's creditors have information concerning the Company's affairs they would like to bring to the Joint Administrators/Liquidators' attention, which they have not done so already, please contact this office.

4. Outcome for Creditors

4.1 Secured Creditors

The Company has no secured creditors.

4.2 Preferential creditors

The Company has no preferential creditors.

4.3 Unsecured Creditors

As noted in the Proposals, according to the SOA, there are non- preferential unsecured creditors of the Company with claims of £783,251 as at the Appointment Date, summarised as follows:

Creditor	£
HMRC	-
Trade and expense creditors	2,601
Employees (unsecured element)	-
ESF	382,710
Lenders (see below note)	388,929
Other non-preferential unsecured creditors	9,011
Total	783,251

As previously advised, it is important to note that the amount owed to Lenders in the table above and as per the SOA relates solely to the principal liabilities owed to those Lenders specifically in relation to the complaint upheld by the Company on 22 January 2021 as detailed in the Proposals.

The SOA also does not quantify the amounts potentially owed to other Lenders, including upheld FOS determinations - see below for further information.

The figures provided in the above table and in the SOA do not affect creditors' rights to submit a claim and for a different amount.

Claims received from non-preferential unsecured creditors (including all contingent lender creditors) during the Cumulative Period total £5,314,836. The majority of the non-preferential unsecured creditor claims received are from Lenders and for reasons explained in earlier reports therefore remain contingent.



A summary of non-preferential unsecured claims is provided below:

Non-preferential unsecured creditor claims received	£
Contingent lender creditors	5,304,936
Trade and expense creditors	5,395
Other non-preferential unsecured creditors	4,505
Total	5,314,836

Based on the current information available to the Joint Administrators, it is anticipated that there will be sufficient asset realisations to enable a small distribution to be paid in the future to those admitted non-preferential unsecured creditors of the Company in CVL.

4.4 Lenders

As noted in the Previous Reports and the Proposals, the essence of a P2P platform is that the proceeds of loans the Company facilitates are not its property. The Lenders to those loans are those who chose, via the Company's platform, to invest in them. Any shortfall suffered by Lenders on any particular loan, does not in itself give rise to a claim against the Company.

In the circumstances of this matter, for the purposes of the approval process of the Proposals and the establishment of a Creditors' Committee only, the Joint Administrators decided to treat all Lenders as contingent creditors in this regard. In doing so, the Joint Administrators are not admitting any Lender's claim as to validity or value.

If not already done so, Lenders who wish to claim as creditors and ordinary creditors (all other non-Lender creditors) of the Company should ensure that they have submitted details of their claim via the Creditors' Portal which can be accessed at www.ips-docs.com (see earlier communications in the Administration regarding how to access same).

Lenders who have complained to FOS

The Company continues to be regulated by the FCA and relevant regulatory provisions still apply. The Joint Administrators are aware that s.228(5) of the Financial Services and Markets Act 2000 provides "If the complainant notifies the ombudsman that he accepts the determination, it is binding on the respondent and the complainant and final".

Absent any grounds on which to challenge the determination as being one which no reasonable authority could have made, the Joint Administrators/Liquidators appear to be bound to accept any such award as an unsecured liability of the Company.

The Joint Administrators are also aware of the provisions of DISP 1.3.2(AG) which provides that the results of an Ombudsman's finding should be "effectively applied in future complaint handling" and "where appropriate upheld".

These and other relevant provisions will be taken into account when the Lender's claims against the Company are adjudicated by the Joint Liquidators in due course.



How to Submit a claim in the Administration/CVL

If not already done so, Lenders who wish to claim as creditors and ordinary creditors (all other non-Lender creditors) of the Company should ensure that they have submitted details of their claim via the Creditors' Portal which can be accessed at www.ips-docs.com (see earlier communications in the Administration regarding how to access same).

4.5 Prescribed Part

The Company is not subject to any floating charges and therefore, the Prescribed Part provisions will not apply.

5. Other Matters

5.1 Creditors' Committee

Establishment of the Creditors' Committee

The Joint Administrators' previous communications to creditors and Lenders have stated that the Joint Administrators believe that this is an appropriate matter for a Creditors' Committee to be formed, provided sufficient nominations are received.

Accordingly, following the sending of the Proposals and as previously advised, a Creditors' Committee was established on 6 August 2021, consisting of five members as follows:

- Kevin Singleton
- Andrew Selkirk
- Grays of Norwich Limited
- Windsor Estates Finance Limited
- Glencar Investments XII Designated Activity Company

Each member of the Creditors' Committee has signed a Non-Disclosure Agreement. Consequently, each of the Creditors' Committee are privy to confidential information but are required to keep this information and other dealings in respect of the Creditors' Committee confidential. They are not permitted to share any information with creditors or Lenders.

Role of a Creditors' Committee

A Creditors' Committee represents the interest of the creditors, rather than the interests of individual creditors.

The main function of the Creditors' Committee is to assist the Joint Administrators in discharging their duties as well as approve the Joint Administrators remuneration. This may include assisting the Joint Administrators in key decisions, representing the main body of unsecured creditors, or providing information relating to the Company, its business, and affairs.



Further information is contained with the Proposals which remain available on the Joint Administrators' IPS Creditors' Portal which can be accessed at www.ips-docs.com (see earlier communications in the Administration regarding how to access same).

Creditors' Committee Meetings

Since the formation of the Creditors' Committee, three meetings have taken place where the Joint Administrators have provided a comprehensive update on the progress of the Insolvency Estate as well as the Client Estate, including ongoing strategy and next steps.

The Creditors' Committee engaged with the Joint Administrators both in terms of providing their opinions on the information and update provided as well as by providing information to assist with the conduct of the Administration. This included consultation in respect of the Joint Administrators' distribution proposal, where uncertainties exist surrounding the priority of distribution of net proceeds of security.

In accordance with Rule 17.29 of the Insolvency (England and Wales) Rules 2016, the Joint Liquidators will be filing a COM3 form with the Registrar of Companies in order to give notice of the continuation of the Creditors' Committee in the Liquidation. Accordingly, the Creditors' Committee will continue throughout the Liquidation.

The Joint Liquidators are likely to update the Creditors' Committee early in the Liquidation.

How to Communicate with the Creditors' Committee

The Creditors' Committee have set up a dedicated email address should any Lenders wish to contact them about matters concerning the Administration of BLN. Their email address is blncreditors@gmail.com.

Please note and as mentioned above, each member of the Creditors' Committee has signed a Non-Disclosure Agreement and consequently is prevented from divulging the content of Creditors' Committee meetings or information received in their capacity as a member of the Creditors' Committee to other Lenders or any other parties outside of the Creditors' Committee. This measure is important and is ultimately designed to protect the best interests of the Company and its creditors.

5.2 Joint Administrators' Receipts and Payments Account

A detailed receipts and payments account for the period is shown in Appendix 3 together with a cumulative account for the whole of the Administration.

There is currently a cash balance of $\pm 601,475$ held in the Company's Insolvency Estate. This sum will be remitted to the Liquidation estate shortly.



6. Fees, Expenses and Pre-Administration Costs

Insolvency Estate

6.1 Fees and Expenses

6.1.1 Joint Administrators' Time Costs

Time has been charged in six-minute units. Details of the time charged for the reporting and Cumulative Period are attached at Appendix 5.

Time costs incurred in the Reporting Period total $\pm 126,253$, which represents 320 hours at an average hourly rate of ± 394 .

Time costs incurred in the Cumulative Period total $\pm 913,192$, which represents 2,161 hours at an average hourly rate of ± 423 .

Also attached at Appendix 6 is the Fees Narrative, a summary of key issues, to assist Creditors in understanding the strategy of the Joint Administrators, the associated costs and expenses of the related activities and the financial benefit to Creditors.

These costs are within the approved Fee Estimate provided in the Proposals.

6.1.2 Joint Administrators' Remuneration

The fee estimate approved by the Creditors' Committee totals £1,532,880 and effectively acts as a cap on the remuneration that can be drawn by the Joint Administrators, subject to there being sufficient funds in the Insolvency Estate.

In the Reporting Period, the Joint Administrators have drawn remuneration of £285,000 in relation to the Insolvency Estate, which is shown on the Receipts and Payments account at Appendix 3.

In the Cumulative Period, the Joint Administrators have drawn remuneration of £835,000 in relation to the Insolvency Estate, which is shown on the Receipts and Payments account at Appendix 3.

6.1.3 Joint Administrators' Expenses

Expenses are any payments from the Administration which are neither an Administrator's remuneration nor a distribution to a creditor or member. Expenses also include disbursements. Disbursements are payments which are first met by the Administrator and then reimbursed to the Administrator from the Administration.

Expenses are divided into those that do not need approval before they are charged to the Administration (Category 1) and those that do (Category 2).

Category 1 expenses are payments to persons providing the service to which the expense relates who are not an associate of the Administrator.



Category 2 expense are payments to associates or which have an element of shared costs and require approval from creditors in the same manner as the Administrator's remuneration, whether paid directly from the estate or as a disbursement.

The Joint Administrators provided in their Proposals report to creditors an estimate of expenses for the Administration, totalling $\pm 166,374$. This was for information purposes only and could possibly change over the course of the Administration.

Appendix 4 details the expenses incurred and paid during the Reporting Period, together with the Joint Administrators' estimate of expenses to be incurred for the whole of the Administration, including a comparison to that provided in the Proposals.

In the Reporting Period, Category 1 expenses of $\pm 29,663$ were incurred, with $\pm 23,336$ paid in relation to amounts incurred in the Reporting Period, in addition to $\pm 2,300$ paid in relation to a prior reporting period.

In the Reporting Period, Category 2 expenses of £124 were incurred and have not yet been paid.

For the whole period of the Administration, Category 1 expenses incurred totalled \pm 131,717, of which \pm 125,267 has been paid.

Category 2 expenses incurred for the same period totalled £941, of which £818 has been paid.

6.1.5 Additional Information

Also attached at Appendix 6 is a narrative summary of the work carried out to assist Creditors in understanding the progress of the Administration, the associated costs and expenses of the related activities and the financial benefit to Creditors.

Details of how to obtain further information relating to the fees and expenses of the Joint Administrators is set out in Appendix 7.

6.1.6 Creditors' Rights

Further information regarding the remuneration and disbursements of the Joint Administrators, including Creditors' rights to challenge such costs is provided at Appendix 9, Statement of Creditors' Rights.

6.2 Pre-Administration Costs

Pre-Administration costs are fees, charges and expenses incurred by the Joint Administrators or their firm, or another person qualified to act as an insolvency practitioner before the Company entered Administration but with a view to it doing so.

On 21 September 2021, shortly after the first meeting of the Creditors' Committee, approval was received from the Creditors' Committee that the unpaid pre-Administration costs were to be paid out of the assets of the Administration estate.

The Joint Administrators' Previous Report and Proposals provided details of the Joint Administrators' preadministration costs, to include gunnercooke, the contents of which have not been repeated in this report.



A table summarising the position is shown below:

Pre-Administration Costs	Incurred (£)	Paid (£)
gunnercooke LLP	118,010	118,010
Kroll	366,559	366,559
Total	484,569	484,569

As shown above, Pre-Administration Costs totalled £484,569, of which £54,473 and £242,000 respectively were paid to gunnercooke and Kroll prior to the Appointment Date with the remaining amounts being drawn from BLN in Administration and as shown the Receipts and Payments account attached at Appendix 3.

6.3 Client Estate and Client Money Pool

This section deals with the Joint Administrators' remuneration and the costs and expenses in relation to the Client Estate and Client Money Pool.

As mentioned earlier in this report, the application to Court was made because in the circumstances permissions of the Court were required to assist the Joint Administrators in carrying out their functions, to include retaining 25% of Client Assets to meet costs. A copy of the sealed Court Order together with the Report has been made available to Lenders via the Company's website.

As previously reported, the Court Order stipulates that the Joint Administrators be permitted to pay for the following categories of work from the Client Estate:

- 1) The post-Administration costs and expenses incurred by the Company, acting by the Joint Administrators, engaging ESF to provide future Loan Book Servicing (or of such alternative service provider should the Joint Administrators so determine)
- 2) The remuneration of the Joint Administrators for:
 - a) The Loan Book Servicing supervision tasks;
 - b) Dealing with Lender related matters, in particular dealing with enquiries from Lenders;
 - c) Dealing with issues concerning the Financial Conduct Authority;
 - d) Court applications relating to Client Assets, CMP and/or Lender matters;
 - e) Collecting BLN Fees and Costs payable from the Client Assets to the Company;
- Legal costs incurred by the Joint Administrators dealing with Client Assets and the CMP; and
- 4) One-half of the costs incurred (including the remuneration of the Joint Administrators) in establishing and conducting the affairs of the creditors' committee.



The Court directed that, if the remuneration for work done by the Joint Administrators in respect of the Client Estate and Client Money Pool, exceeds the £950,000 estimate as detailed in the Report as considered by the Court, then the Joint Administrators are obliged to notify the Lenders who shall have liberty to apply to the Court within 28 days of such notification for the determination as to whether the remuneration that exceeds the estimates or any part thereof that exceeds the estimates should be paid out of the monies comprising Client Estate.

The Joint Administrators' previous progress report advised that they had written to all Lenders in, accordance with the Court Order, to notify them that the Joint Administrators' remuneration in dealing with the Client Estate would exceed £950,000 by an estimated £486,074, bringing the total revised remuneration for the Client Estate to £1,428,458. In accordance with the Court Order, lenders had 28 days to apply to Court for a determination of the additional remuneration of £486,074. No such applications were made and, accordingly, the Joint Administrators' additional remuneration of £486,074 was approved.

Joint Administrators' Time Costs and Remuneration

The Joint Administrators' time costs incurred in respect of the Client Estate for the Reporting Period total $\pm 203,118$, which represents 380 hours at an average hourly rate of ± 535 . Time has been charged in sixminute units.

The Joint Administrators' total time costs incurred in respect of the Client Estate for the Cumulative Period are £1,338,245 representing 2,580 hours at an average hourly rate of £519.

A breakdown of those time costs and summary of the tasks undertaken can be found at Appendix 5 and Appendix 6.

During the Reporting Period, the Joint Administrators were paid £250,000 from the Client Estate, bringing total amounts paid to the Joint Administrators from the Client Estate to £950,000.

ESF

As previously reported and after exploring other possible options, the Joint Administrators decided to retain ESF to carry out Loan Book Servicing and related matters regarding the Client Estate. The terms of the engagement with ESF provide for ESF to be paid in part on a variable time incurred basis, and in part based on the quantum of actual Loan Recoveries. The Report estimated that based on the Company's and ESF's assumptions around the expected loan book recoveries and timings (i.e. over a period of up to 5 years) that the estimated cost of ESF acting as Loan Book Servicer would be approximately £2.6m.

Given that the Joint Administrators in conjunction with ESF believe that the majority of Loans should be collected during 2023, it is anticipated that the agreement with ESF would not be required for the full 5 years as budgeted. The Joint Administrators have been in discussion with ESF regarding the ongoing engagement with ESF, both in terms of reviewing the engagement duration and ongoing costs and charges.

As at the end of the Reporting Period, the Joint Administrators have received invoices from ESF pursuant to the Ioan book / Client Estate arrangements totalling £1,812,883. These invoices relate to the work undertaken during the Cumulative Period.

During the Reporting Period, the Joint Administrators have paid £515,210 to ESF in this regard. Taking total costs paid to ESF during the Cumulative Period to £1,371,626.



Legal Costs

The Joint Administrators have retained gunnercooke to assist them in dealing with matters relating to the Client Estate. gunnercooke's fee arrangement is on a time cost basis.

The work undertaken by gunnercooke relates to the following:

- Conducting reviews of documentation held in relation to various loans
- Liaising with the Joint Administrators to discuss the realisation strategy in respect of the loans;
- Reviewing complex syndicate updates prepared by the Joint Administrators;
- Preparing a summary of loan guarantees to assist with the realisation strategy; and
- Reviewing ongoing legal claim paperwork and strategy.

During the Cumulative Period, the Joint Administrators have paid £123,562 to gunnercooke for services rendered in relation to the Client Estate, of which £35,952 was paid during the Reporting Period.

Other

There have been no other costs or expenses paid during the Reporting Period in relation to the Client Estate other than those mentioned above, save for bank charges and other minor incidental costs.

7. Conclusion of the Administration and commencement of the Liquidation

The Joint Administrators have now concluded the Administration. The Joint Administrators have filed a copy of this final Progress Report with the Registrar of Companies, together with the requisite notices to place the Company into Creditors' Voluntary Liquidation. This is the Joint Administrators' final report on the Administration.

The Company's cash balance currently held in the Insolvency Estate will shortly be transferred to the Liquidation estate.

The Joint Liquidators will publish, within two months of anniversary of the Liquidation, a detailed progress report in substantially similar form to this report moving forward.

During the Reporting Period, the Creditors' Committee have approved a resolution that the Joint Administrators be discharged from all liability in respect of any actions as Joint Administrators upon filing of their final Administration progress report to creditors with the Registrar of Companies.

Discharge does not prevent the exercise of the Court's power in relation to any misfeasance action against the Joint Administrators.



If you require further information or assistance, please do not hesitate to contact the case team at BLN@Kroll.com.

Yours faithfully For and on behalf of Business Loan Network Limited

Geoffrey Bouchier Joint Administrator

The affairs, business and property of the Company are being managed by the Joint Administrators, Geoffrey Bouchier and Robert Armstrong, who act as agents for the Company and without personal liability. Both are licensed by the Insolvency Practitioners Association.



LE65 1NF

Company information					
Company and trading name	Business Loan Network Limited				
Date of incorporation	10 May 2010				
Registered Number	07248014				
Company Director(s)	Jill Sandford, Peter Brown, Kevin Caley, Quentin Baer				
Shareholders	ESF Capital Limited, Thomas Francis Moore, Stuart Le Cornu, Rupert Cottrell, Anthony Taylor, Peter Brown and Kevin Caley				
Trading address	2-3 Charter Point Way, Ashby-De-La-Zouch, Leicestershire, England, LE65 1NF				
Registered office	Current: Kroll The Shard 32 London Bridge Street London	Former: 2-3 Charter Point Way, Ashby-De-La-Zouch, Leicestershire, England,			

SE1 9SG

Appendix 1 – Statutory Information

Administration information					
Administration Appointment	The Administration appointment granted in High Court of Justice, Business and Property Courts of England and Wales, Insolvency and Companies List (Chd), Companies Court, number 000680 of 2021.				
Appointor	Court Order				
Date of Appointment	15 April 2021				
Joint Administrators	Geoffrey Bouchier and Robert Armstrong				
Original purpose	Achieve a better result for the Companies' creditors as a whole than may be achieved than if the Company were wound up without first being in Administration				
Functions	The functions of the Joint Administrators are being exercised by them individually or together in accordance with Paragraph 100(2) of Schedule B1				
Current Administration expiry date	14 April 2023				
Prescribed part	The Prescribed Part is not applicable in this case.				
Application of EC Regulations	These proceedings have been defined as the Main Proceedings under Article 3 of the EC Regulations				



Appendix 2 – Approved Proposals

The following proposals were approved by creditors on 23 June 2021 at 23.59hrs:

- 1. That the Joint Administrators may continue to deal with such outstanding matters in relation to the Company as the Joint Administrators consider necessary until such time as the Administration ceases to have effect.
- 2. That the Joint Administrators may do all such other things and generally exercise all of their powers as contained in Schedule 1 of the Act, as they, in their sole and absolute discretion, consider desirable or expedient to achieve the purpose of the Administration.
- 3. That the Joint Administrators may investigate and, if appropriate, pursue any claims the Company may have for the benefit of the Company's Creditors.
- 4. That the Joint Administrators may seek an extension to the Administration period if considered necessary.
- 5. That the Joint Administrators may make distributions to the preferential creditors (if any) where funds allow.
- 6. That the Joint Administrators may make distributions to the non-preferential unsecured creditors from the Prescribed Part, where applicable.
- 7. That the Joint Administrators may make further distributions to the non-preferential unsecured creditors over and above the prescribed part, if funds become available and apply to court for authority to do so, where applicable.
- 8. That the Joint Administrators might apply to Court for the Administration Order to cease to have effect from a specified time and for the return of control to the Directors.
- 9. That the Joint Administrators might place the Company into Creditors' Voluntary Liquidation if deemed appropriate. It is proposed that the Joint Administrators, currently Geoffrey Wayne Bouchier and Robert John Armstrong of Kroll (a trading name of Duff & Phelps Ltd.) would act as Joint Liquidators, should the Company be placed into Creditors' Voluntary Liquidation. The Creditors may nominate a different person as the proposed Liquidator, provided the nomination is received at this office prior to the approval of these Proposals. Any action required or authorised under any enactment to be done by the Joint Liquidators is to be done by all or any one or more of them.
- 10. That the Joint Administrators might petition the Court for a winding-up order placing the Company into Compulsory Liquidation if deemed appropriate. It is proposed that the Joint Administrators, currently Geoffrey Wayne Bouchier and Robert John Armstrong of Kroll (a trading name of Duff & Phelps Ltd.) would act as Joint Liquidators should the Company be placed into Compulsory Liquidation without further recourse to Creditors. Any action required or authorised under any enactment to be done by the Joint Liquidators is to be done by all or any one or more of them.
- 11. That the Joint Administrators might take the necessary steps to give notice of move from Administration to dissolution with the Registrar of Companies if the Joint Administrators consider



that Liquidation is not appropriate because (1) the Company has no remaining property which might permit a distribution to its Creditors, and (2) all outstanding matters have been satisfactorily completed.

- 12. Alternatively, the Joint Administrators may allow the Administration to end automatically.
- 13. That a creditors' committee will be established if there are sufficient creditors are willing to act as members of the committee.



Appendix 3 – Receipts and Payments Account

Business Loan Network Limited (In Administration)

Analysis of the Joint Administrators' Receipts and Payments Account

Statement of Affairs		The Final Period from 15 October 2022 to 12 April 2023	The Cumulative Period from 15 April 2021 to 12 April 2023
(£)		(£)	(£)
	Asset Realisations		
	Bank Interest Gross	1,531.75	1,802.56
188,946.00	Cash at Bank and in Hand	NIL	189,170.12
1,546,387.00	Loan Servicing Fee Income (BLN Fees and Costs)	262,147.02	1,357,763.37
	Third Party Recovery Costs from Client Estate (1*)	(43,576.30)	(65,902.78)
381,305.00	Debtors (BLN Fees and Costs)	17,605.72	223,854.46
3,214.00	Office and Computer Equipment	-	13,000.00
	Rates Refund	-	2,039.33
	Rent Deposit	-	33,380.53
248.00	HMRC Refund	-	-
400,000.00	Buy Back Loans	-	-
		237,708.19	1,755,107.59
	Cost of Realisations		
	Accountants Fees	(800.00)	(1,500.00)
	Agent/Valuers Fees	(5,000.00)	(7,000.00)
	Bank Charges	(133.00)	(1,143.84)
	Insurance of Assets	-	(921.81)
	Joint Administrators' Disbursements	-	(817.85)
	Joint Administrators' Remuneration	(285,000.00)	(835,000.00)
	Land Registry Costs	-	(30.00)
	Legal Disbursements	-	(415.78)
	Legal Fees	(19,836.33)	(112,848.83)
	Pre-Administration Remuneration	-	(124,559.00)
	Pre Administration Legal Fees	-	(63,536.80)
	Public Relation Consultants	-	(1,050.00)
	Statutory Advertising	-	(99.45)
	Storage Costs	-	(357.85)
	_	(310,769.33)	(1,149,281.21)
	Balance	(73,061.14)	605.826.38
		(/5,001.14)	003,020,30
	Represented By		
	Floating/Main Current Account		601,474.64
	General VAT Control Account		12,239.51
	VAT Payable	-	(7,887.77)
			605,826.38



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Appendix 4 – Analysis of Expenses Incurred

Business Loan Network Limited (In Administration)

Joint A	Iministrators' Expenses for the Administration										
					Reporting		Cumulativ				
Notes	Company	Type of Expense	Activity	Fee Basis	Amount Paid (E)	Amount Incurred (£)	Amount Paid (£)	Amount Incurred (£)	Anticipated Total Cost (£)	Original	Variance
										Estimate	
1	Category 1 Expenses			23,336.33							
2	Professional Advisors										
3	gunnercooke LLP	Legal Fees	Legal advice in relation to asset realisations and ad hoc legal advice	Time costs and disbursements	16,853.00	20,879.50	97,586.28	103,912.78	100,000.00	100,000.00	
4	Actons Solicitors	Legal Fees and Disbursements	Legal advice in relation to specific legal recoveries	Time costs and disbursements	2,983.33	2,983.33	15,678.33	15,678.33	55,000.00	55,000.00	
5	Mathys & Squire Consulting Limited	Agents Fees	Valuation reports in relation to the Company's assets	Fixed Fee	5,000.00	5,000.00	5,000.00	5,000.00			
6	Hilco Appraisal Ltd	Agents Fees	Valuation of the Company's office and IT equipment	Time costs			2,000.00	2,000.00	2,000.00		(2,000.00)
7	LB Group	Accountants	Preparation of corporation tax returns and ad-hoc accountancy advice	Time costs	800.00	800.00	1,500.00	1,500.00	5,000.00	5,000.00	
8	Marsh Limited	Insurance Agents	Provision of Open Cover Insurance premium and policies	Fixed Fee			921.81	921.81	921.81	1,000.00	78.19
9	Spreckley Partners Limited	Public Relations Consultants	Dealing with the media and issuing a press release	As incurred			1,050.00	1,050.00	1,050.00	1,050.00	
10	Other Costs										
11	Courts Advertising	Statutory	Statutory Advertising of the appointment in the London Gazette	As incurred			99.45	99.45	99.45	99.45	
12	Total Data Management	Statutory	Collection and storage of the Company's books and records	As incurred			357.85	357.85	3.000.00	3.000.00	
13	Accurate Mailing	Mailing	Stationary and Postage	As incurred					1.000.00	1.000.00	
14	AON UK Ltd	Statutory Compliance	Bordereau	Fixed Fee			225.00	225.00	225.00	225.00	
15	Registers of Scotland Direct	Land Registry Fees	Registered title property searches	Fixed Fee			30.00	30.00	30.00		(30.00)
	Total Category 1 Expenses				25,636.33	29,662.83	124,448.72	130,775.22	168,326.26	166,374.45	(1,951.81)
16	Category 2 Expenses										
17	Travel	Travel	Travel costs incurred by the Joint Administrators and their staff in attending site	As incurred							
18	Subsistence	Subsistence	Subsistence costs incurred by the Joint Administrators and their staff	As incurred		123.59	817.85	941.44	941.44		(941.44)
	Total Category 2 Expenses					123.59	817.85	941.44	941.44		(941.44)
	Total Expenses				25,636.33	29,786.42	125,266.57	131,716.66	169,267.70	166,374.45	(2,893.25)

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Appendix 5 – Analysis of Time Charged

Business Loan Network Limited (In Administration)

Analysis of the Joint Administrators' Time Costs for the Reporting Period in relation to the General Estate

		Hours			Total	Time	Avg Hourly
	Managing	Manager	Senior	Assistant	Hours	Cost	Rate
	Director					(£)	(£)
—							
Administration and Planning							
Case Review & Case Diary Management	0.30	2.90	0.00	6.70	9.90	3,950.00	398.99
Cashiering & Accounting	0.00	39.80	0.00	76.55	116.35	37,677.00	323.82
IPS Set up & Maintenance	0.00	0.00	0.00	0.50	0.50	104.00	208.00
Statutory Matters (Meetings, Reports & Notices)	3.40	37.50	2.90	37.60	81.40	35,756.00	439.26
Strategy, Planning & Control	0.60	36.90	0.00	27.20	64.70	28,886.50	446.47
Tax Compliance / Planning	0.00	0.40	0.00	4.80	5.20	1,466.00	281.92
Creditors							
Creditors Committee	0.00	0.30	0.00	0.00	0.30	199.50	665.00
Dealings with Creditors & Employees	0.00	0.80	0.00	15.70	16.50	3.576.00	216.73
Non Pref Creditors claims adjudication & distribution	0.00	0.60	0.00	0.00	0.60	321.00	535.00
Non Pref Creditors / Employee claims handling	0.00	0.50	0.00	0.00	0.50	332.50	665.00
Investigations							
CDDA & Reports & Communication	0.00	0.70	0.00	0.00	0.70	465.50	665.00
Financial Review and Investigations (S238/239 etc)	0.80	7.70	0.00	0.00	8.50	5794.00	681.65
Realisation of Assets							
Book Debts	0.00	1.30	0.00	2.60	3.90	1,612.50	413.46
Goodwill and Intellectual Property Rights	2.70	0.00	0.00	0.00	2.70	2,109.00	781.11
Other Intangible Assets	0.00	5.20	0.00	1.80	7.00	3,216.50	459.50
Other Tangible Assets	0.00	1.30	0.00	0.00	1.30	787.00	605.38
Total Hours:	7.80	135.90	2.90	173.45	320.05		394.48
Total Fees Claimed (£):	5,934.00	77,827.00	1,102.00	41,390.00		126,253.00	



Business Loan Network Limited (In Administration)

Analysis of the Joint Administrators' Time Costs for the Cumulative Period in relation to the General Estate

	Hours				Total	Time	Avg Hourly
	Managing	Manager	Senior	Assistant	Hours	Cost	Rate
	Director	-				(£)	(£)
Administration and Planning							
Case Review & Case Diary Management	1.70	26.40	1.40	27.90	57,40	22,858.00	398.22
Cashiering & Accounting	0.00	222.90	2.20	312.25	537.35	175,440.00	326.49
Dealings with Directors and Management	3.90	2.70	0.00	4.50	11.10	5,136,50	462.75
IPS Set up & Maintenance	0.00	1.00	0.00	13.20	14.20	3.083.00	217.11
Insurance	0.00	18.30	0.00	1.10	19.40	11.026.50	568.38
Statement of Affairs	0.00	5.10	0.00	1.50	6.60	2.833.50	429.32
Statutory Matters (Meetings, Reports & Notices)	27.30	231.30	24.20	142.90		185,254.00	435.18
Strategy, Planning & Control	6.00	236.90	6.70	103.50		158,544,50	449.01
Tax Compliance / Planning	0.00	13.10	0.00	45.80	58.90	16.321.50	277.11
fox completice / Hamming							
Creditors							
Creditors Committee	30.20	269.50	3.60	18.30	321.60	176,310.00	548.23
Dealings with Creditors & Employees	12.70	44.50	2.40	54.20	113.80	46,627.00	409.73
Non Pref Creditor Claims Adjudication & Distribution	0.00	1.20	0.00	0.00	1.20	610.00	508.33
Non Pref Creditors / Employee Claims Handling	0.00	2.50	0.60	0.10	3.20	1,510.50	472.03
Investigations							
CDDA & Reports & Communication	0.00	23.10	10.30	21.80	55.20	19,565.50	354.45
Financial Review and Investigations (S238/239 etc)	4.60	21.90	3.00	3.50	33.00	17.273.00	523.42
Forensic Sales Ledger Investigations	0.00	1.00	0.00	0.00	1.00	445.00	445.00
Forensie Sules Leuger Investigations	0.00	2.00	0.00	0.00	2.00	110.00	110.00
Realisation of Assets							
Book Debts	0.00	27.80	0.00	7.10	34.90	19,048.00	545.79
Freehold and Leasehold Property	0.00	5.60	0.00	1.30	6.90	3,758.00	544.64
Goodwill and Intellectual Property Rights	2.70	0.00	0.00	0.00	2.70	2,109.00	781.11
Other Intangible Assets	0.00	14.70	0.00	2.00	16.70	8,126.00	486.59
Other Tangible Assets	1.00	21.10	17.00	2.50	41.60	17,103.60	411.14
Stock & Work In Progress	0.00	0.00	0.00	0.40	0.40	64.00	160.00
Trading							
Trading - Accounting	0.00	31.50	0.00	0.00	31.50	14,121.50	448.30
Trading - Accounting Trading - Operations	0.00	13.30	0.00	0.00	13.30	6,023.50	452.89
Total Hours:	90.10	1,235.40	71.40	763.85	2,160.75		422.63
Total Fees Claimed (£):	67 334 37	664,444,50	24 439 23	156.974.00		913.192.10	
rotal rees cialifica (L).	37,334.37	004,444.00	24,433.23	100,074.00		313,132.10	



Business Loan Network Limited (In Administration)

Analysis of the Joint Administrators' Time Costs for the Reporting Period in relation to the Client Estate

		Hours						
Classification	of Work Function	Managing Director	Manager	Senior	Assistant	Total Hours	Time Cost (£)	Avg Hourly Rate (£)
Client Money F								
	Competing Claims re CMP	2.60	0.00	0.00	0.00	2.60	2,041.00	785.00
	Distribution / Payments	0.00	1.10	0.00	22.50	23.60	7,163.50	303.54
	KYC / AML	0.00	0.00	0.00	1.00	1.00	280.00	280.00
Client Assets								
	CASS - Review and Future Operations	0.00	38.30	0.00	2.40	40.70	20,877.50	519.68
	Competing Claims over CASS Monies	0.00	45.90	0.00	6.50	52.40	26,224.50	442.41
	Competing Claims over CASS Monies - Court Directions	0.00	0.90	0.00	0.00	0.90	476.50	510.00
	Dealing with Unclaimed CASS Monies / Distributing Client Monies	0.00	4.80	0.00	21.30	26.10	8,571.00	319.22
	Future Court Application / Directions (Re Fees and Other)	0.00	0.00	0.00	1.00	1.00	280.00	665.00
	Issuing Syndicate Updates / Communications (Monitoring)	0.00	22.50	0.00	0.00	22.50	15,242.50	666.10
	Lender Servicing - Variable Costs	0.20	6.80	0.00	0.00	7.00	3,653.00	424.14
	Loan Book Servicing - Oversight and Monitoring	28.35	116.35	2.40	23.70	170.80	104,134.25	522.45
	Retail Lender - Inbound Queries (Phone, Email and Post)	0.60	4.50	0.00	11.50	16.60	6,212.00	262.00
	Retail Lender - Outbound Queries (Website Updates, FAQs)	0.00	3.60	0.00	1.40	5.00	2,826.00	200.00
	Updating and Reporting to FCA	1.30	6.30	0.00	2.20	9.80	5,136.50	628.10
	Total Hours:	33.05	251.05	2.40	93.50	380.00		534.52
	Total Fees Claimed (£):	24,139.50	151,848.25	802.50	26,328.00		203,118.25	



Business Loan Network Limited (In Administration)

Analysis of the Joint Administrators' Time Costs for the Cumulative Period in relation to the Client Estate

	Hours							
							Time	
		Managing				Total	Cost	Avg Hourly Rate
Classification	of Work Function	Director	Manager	Senior	Assistant	Hours	(£)	(£)
Client Manual	D1							
Client Money								
	Competing Claims re CMP	6.70	41.90	0.00	0.40	49.00	24,963.50	509.46
	Distribution / Payments	3.10	30.70	19.00	71.70	124.50	41,360.50	332.21
	KYC / AML	0.40	8.30	0.00	2.00	10.70	4,553.50	425.56
	Reconciliation	0.70	34.20	0.00	1.00	35.90	18,274.00	509.03
Client Assets								
	AML / KYC Review	5.50	97.60	0.00	0.00	103.10	50,137.50	486.30
	CASS - Review and Future Operations	4.50	272.50	0.00	4.30	281.30	143,418.50	509.84
	Competing Claims over CASS Monies	0.00	120.90	0.00	20.70	141.60	69,512.50	490.91
	Competing Claims over CASS Monies - Court Directions (Re Fees and Other)	0.00	11.20	0.00	0.00	11.20	5,664.50	505.76
	Dealing with Unclaimed CASS Monies / Distributing Client Monies	0.00	66.70	0.00	80.30	147.00	52,284.00	355.67
	Fixed Costs	0.60	12.90	5.00	0.80	19.30	10,738.50	556.40
	Future Court Application / Directions (Re Fees and Other)	0.50	8.30	0.00	1.00	9.80	6,174.50	630.05
	Issuing Syndicate Updates / Communications (Monitoring)	7.10	123.10	0.00	0.00	130.20	82,745.50	635.53
	Lender Servicing - Variable Costs	10.10	50.70	0.00	8.90	69.70	37,330.00	535.58
	Loan Book Servicing - Oversight and Monitoring	150.40	882.70	2.40	129.70	1,165.20	667,074.50	572.50
	Retail Lender - Inbound Queries (Phone, Email and Post)	5.90	37.40	47.00	74.80	165.10	56,459.50	341.97
	Retail Lender - Outbound Queries (Website Updates, FAQs)	3.90	38.80	0.00	4.90	47.60	27,197.00	571.37
	Updating and Reporting to FCA	9.80	52.70	0.00	6.00	68.50	40,357.00	589.15
	Total Hours:	209.20	1,890.60	73.40	406.50	2,579.70		518.76
	Total Fees Claimed (£):	151,487.00	1,068,561.50	27,432.50	90,764.00		1,338,245.00	



Appendix 6 – Narrative of work carried out for the period from 15 April 2021 to 4 April 2023

Geoffrey Bouchier and Robert Armstrong were appointed Joint Administrators on 15 April 2021.

Introduction

This summary should be read in conjunction with the content of this report, together with Appendix 5.

The Joint Administrators' time costs incurred in the Reporting Period total $\pm 126,253$, which represents 320 hours at an average hourly rate of ± 394 .

The Joint Administrators' time costs incurred in the Cumulative Period total £913,192, which represents 2,161 hours at an average hourly rate of £423. The Fee Estimate agreed by the Company's creditors of \pounds 1,532,880 has therefore not been exceeded by the Joint Administrators.

The Joint Administrators provide the following supporting narrative in relation to the time costs incurred in the Reporting Period:

Strategy

Administration and Planning

During the Reporting Period, the Joint Administrators have incurred £107,840 in respect of Administration and Planning, representing 278 hours at an average charge out rate of £350. Whilst in the Cumulative Period, time costs are £580,498, representing 1,484 hours at an average hourly rate of £396.

Time costs incurred in relation to Administration and Planning have included, but are not limited to, the following tasks:

- Complying with anti-money laundering checks, bribery act and ethical checks
- Monitoring and reviewing Administration strategy, including completing case reviews every six months;
- Advertising the Administration appointment and notifying all relevant stakeholders;
- Setting up the Administration on our internal systems;
- Companies House and Court filings;
- Calculating, obtaining and periodic review of the insolvency practitioners' bond;
- Set up and administration of bank accounts;
- Undertaking treasury functions in respect of receipts and payments of the Administration;
- Preparation of this report and the Previous Reports;
- Dealing with the interaction and co-ordination as between the Client Estate and the Insolvency Estate;
- Completing internal compliance reviews and checklists;
- Liaising with Company directors and management regarding statutory duties;
- Review and analyse insurance policies with regard to claims made prior to the Administration and whether policy would respond to further claims post Administration;
- Preparing updates to the Financial Conduct Authority ("FCA") on the status of the Administration;
- Meetings and telephone attendance with FCA representatives;
- Internal discussions and meetings regarding strategy and planning;



- Considering VAT registration status and liaise with HMRC regarding registration for VAT;
- Preparing and filing HMRC statutory notifications.

The Joint Administrators' time costs to date have exceeded the Fee Estimate of £300,320 in this regard.

This is largely because of the complexities that have been encountered which has resulted in more time being spent by more senior staff than originally anticipated, for example the preparation of the Proposals and other statutory work.

Further work to be undertaken during the course of the Liquidation will include the following tasks:

- Internal strategic discussions and meetings and completing case reviews at regular intervals;
- General case oversight by senior team members over key issues, including statutory matters;
- Ongoing interaction and co-ordination as between the Client Estate and the Insolvency Estate,
- Filing notices with Companies House as required;
- Dealing with tax compliance and corporation tax returns;
- Preparing and issuing the Joint Liquidators' Progress Reports to Creditors;
- Dealing with cashiering matters including making payments and preparing VAT returns as required;
- Regularly reconciling the Liquidation bank accounts;
- Dealing with queries arising during the appointment;
- Reviewing matters affecting the outcome of the Liquidation; and
- Complying with internal filing and information recording practices, including documenting strategy decisions.

These time costs, and the expenses of Marsh, Accurate Mailing, Courts Advertising, Total Data Management, Spreckley Partners, AON UK Ltd and LB Group as detailed at Appendix 4, do not provide a direct benefit to creditors, but are required by statute, in accordance with insolvency legislation, or are necessary to ensure compliance with best practice and to ensure the case is dealt with efficiently.

<u>Creditors</u>

Time costs incurred in relation to creditors during the Reporting Period total £4,429 representing 18 hours at an average charge out rate of £520. During the Cumulative Period, time costs are £225,058, representing 440 hours at an average hourly rate of £485.

Time costs incurred in relation to Creditors have included, but not limited to, the following tasks:

- Updating the non-preferential unsecured creditor and Lenders details on our internal systems;
- Considering and dealing with Lenders as creditors/contingent creditors;
- Preparing and sending communications creditors/contingent creditors;
- Preparation for and holding of Creditors' Committee meetings as well as communications to same;
- Liaise with FOS regarding complaints made by creditors/contingent creditors;
- Formation and election of a Creditors' Committee;
- Arranging the first meeting of the Creditors' Committee and preparing the information pack for the meeting;
- Conducting a formal vote for the decisions of the Creditors' Committee in relation to a number of formal resolutions; and



• Issuing statutory communications to the general body of creditors and Lenders notifying them of the Administration.

The time costs incurred to date in this regard do not exceed the Fee Estimate and it is not currently anticipated that this will be exceeded.

Further work to be undertaken during the course of the Liquidation is likely to include the following:

- Continuing to deal with creditor claims and queries from creditors and Lenders (up to c.1700 creditors/contingent creditors);
- Continue to deal with Lenders as creditors/contingent creditors;
- Prepare and issue further FAQ documents to creditors/contingent creditors;
- Provide regular updates and reports to Creditors' Committee;
- Convene and hold Creditors' Committee meetings;
- Providing updates to creditors and Lenders, as necessary; and
- Adjudicating and agreeing creditor claims if there are sufficient funds to enable a dividend to be paid to creditors.

Time costs in this category do not have a direct benefit for creditors except where they relate to dealing with distributions, however these time costs are necessary to keep creditors informed about the Administration and deal with their queries.

Investigations

Time costs incurred in relation to investigations of $\pm 6,260$ have been incurred during the Reporting Period, representing 9 hours at an average hourly rate of ± 673 . During the Cumulative Period, time costs incurred in relation to investigations equal $\pm 37,284$, representing 89 hours at an average hourly rate of ± 441 .

Time costs incurred in relation to Investigations have included, but are not limited to, the following tasks:

- Facilitated the collection of the Company's books and records;
- Written to the Company's bankers to request historic bank statements for the Company;
- Sought the completion of questionnaires from all directors of the Company within the last three years;
- Identified and reviewed available information regarding the transfer of certain trademarks;
- Prepared correspondence to directors and legal advisors requesting information on the transfer of certain trademarks;
- Conducted searches with the Intellectual Property Office;
- Contacted the Company's former accountants;
- Contacted the Company's former solicitors;
- Conducted Companies House searches;
- Documented their investigations, including the submission of their statutory report to the Secretary of State in respect od the director's conduct; and
- Liaised with the directors in relation to understanding the nature of certain transaction identified during the course of their investigations.



Time costs in this category do not have a direct financial benefit for creditors unless net recoveries are achieved. The statutory reporting requirements to the Secretary of State are incurred in accordance with statutory requirements. The Joint Administrators envisage that minimal further time costs will be incurred in respect of investigations in future reporting periods, during the course of the Liquidation.

Realisation of Assets

Time costs incurred in relation to the realisation of assets total \pm 7,725 during the Reporting Period, representing 15 hours at an average charge out rate of \pm 565. During the Cumulative Period, time costs incurred in relation to realisation of assets equal \pm 50,209, representing 103 hours at an average hourly rate of \pm 488.

Time costs incurred in relation to realisation of assets have included, but not limited to, the following tasks:

- Time dealing with recovering BLN's Fees and Costs;
- Collating information from the Company's records regarding assets;
- Liaising with the Company's bankers to arrange for the cash at bank balances to be transferred to the Administration estate;
- Liaising with ESF regarding the landlord of the Company's trading premises to arrange for the lease to be assigned and rent deposit recovered;
- Liaise with legal advisors regarding the potential legal recovery in relation ongoing legal matters;
- Review recovery strategy and consider recovery estimates for BLN owned loans ("the Buy-Back loans);
- Conducting a review of the Company's financial records to understand the nature of the debtor ledger, which predominantly relates to BLN Fees and Costs; and recovery of the same;
- Arranging a valuation of the Company's office and IT equipment; and
- Conducting a sale of the Company's office and IT equipment to ESF.

The time costs incurred to date in this regard do not exceed the Fee Estimate and it is not currently anticipated that this will be exceeded.

Future work to be undertaken during the course of the Liquidation is likely to include:

- Completing the review into the Company's debtor ledger, and monitor collection simultaneously with the loan book collection;
- Liaise with legal advisors to progress legal claims for the benefit of the Company (if appropriate);
- Monitor and recover BLN Fees and Costs due to the Company from the managed wind-down of the loan book and ensure that this is recovered for the benefit of the Administration estate; and
- Monitor enforcement strategies and collect proceeds of security from the Buy-Back loans (if appropriate).

The work to be conducted in this regard, and the expenses of Hilco Appraisal, gunnercooke, Mathys & Squire Consulting Limited and Actons Solicitors as detailed at Appendix 4, will be of direct benefit to the creditors of the Company as it will result in improved asset recoveries to the Administration estate which may result in a distribution to creditors.



Client Estate

Narrative of Work Carried out during the Reporting Period in relation to the Client Estate	
Client Money Pool	 Review and consider lender entitlement at appointment of Lenders' investment in DLP and TLC loans Review of balances held at appointment not yet allocated to specific Lenders Review and consider legal priority issues surrounding the distribution of proceeds received that are subject to competing claims by syndicates Review of Company records to identify Lenders impacted by competing claims over proceeds of security Liaise with solicitors regarding the specific allocation and distribution of amounts held that are subject to competing claims over proceeds of security Prepare distribution proposal to affected Lenders impacted by competing claims over proceeds of security Facilitate communication with Lenders requesting the provision of further documents in accordance with AML regulations The raising, processing, and payment of Lender Withdrawals from the Client Money Pool.
Retail Lender – Inbound Queries (Phone and Email)	 Monitoring the Kroll inbox and responding to any incoming queries from Lenders Taking telephone calls from lenders and arranging calls with any lenders seeking further information, including the strategy regarding the wind-down of the loan book. Engaging with ESF to understand the nature of the enquiries being received from lenders and how these are being responded to with a view to ensuring consistency in responses Correspondence with lenders on more contentious loans
Retail Lender – Outbound Queries (Website Updates)	Preparing email correspondence to Lenders
AML / KYC Review	 Consider and review regulatory compliance with legislation Liaise with ESF staff to ensure compliance with legislation and CASS rules prior to distributing any lender funds Requesting further supporting documentation from lenders Facilitate PEP and sanction screening for lenders in accordance with legislation prior to distributing lender funds Production of reports evidencing compliance with legislation.
CASS – Review and Future Operations	 Review existing procedures for dealing with client funds Maintaining controls and procedures surrounding daily account reconciliations Liaise with RBSI and Barclays regarding the continued



Issuing Syndicate/Lender Updates/Communication	 operation of client monies accounts Review of daily reconciliations Instructions to banks regarding transfer of monies Review of weekly and cumulative reconciliations Review and approve Lender updates and communications to Lenders. Working with site team on updates Checking consistency with previous updates Ensuring level of detail is provided Ensuring all enforcement options have been considered, including updated statement of means to ensure recoveries are expediated where possible
Lender Servicing – Variable Costs	 Variety of tasks associated with Lender queries and servicing The raising, processing and payment of Lender Withdrawals from the Client Assets Dealing with Lender tax statements
Loan Book Servicing – Oversight and Monitoring	 Continued review of all loans, estimated to realise value, timescales for realisations, potential enforcement options Routine discussions with ESF and Joint Administrators' staff re strategy and background Detailed monthly provision reviews – ERV and recovery dates Review of TLCs and arranging better reporting going forward Proactive monitoring of PG action – including a review of assets and liabilities statements alongside income and expenditure accounts to ensure no further assets or recovery action is available Reviewing loans which have been extended to ensure appropriate interest has been applied Working alongside ESF staff to ensure any loan extensions are in lenders best interests Reviewing of information packs for detail to ensure loan security and loan priority status are correctly reported Working alongside ESF and legal professionals to reconcile any uncertainties within the Loans Review of previous Lender Updates for historic detail Liaising with respective officeholders of Borrowers where formal appointments have been made Reviewing proposals / progress reports on Administrations and progress reports and periodic updates from trustee in bankruptcies and LPA Receivers respectively Negotiating settlements and circulating voting options where appropriate
Updating and Reporting to the FCA	Telephone calls and emails with the FCAPreparing other updates to the FCA where appropriate
Competing Claims over CASSMonies and Dealing withUnclaimedCASSMonies/DistributingClient	 Review of financial and non-financial information regarding Loan proceeds where there is legal uncertainty as to the priority of distribution between loan syndicates Conduct detailed analysis of financial and non-financial



Monies and Future Court Application / Directions (Re Fees and Other)	 information Liaise with gunnercooke in relation to legal analysis conducted. Draft distribution proposal to affected Lenders impacted by competing claims over proceeds of security Telephone calls and emails concerning same
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Appendix 7 – Statement of Creditors' Rights

Rule numbers refer to Insolvency (England & Wales) Rules 2016 (as amended) Section or paragraph numbers refer to Insolvency Act 1986

If you require a copy of any relevant rule or section, please contact the case team at BLN@Kroll.com.

Information for Creditors on remuneration and expenses of Administrators

Information regarding the fees and expenses of Administrators, including details of Kroll's expense policy and hourly charge out rates for each grade of staff that may undertake work on this case, can be viewed and downloaded from the Kroll website at:

https://www.kroll.com/en-gb/services/restructuring-advisory/creditor-guides-and-employee-fact-sheets

Click on the document - Creditor Guides (amended for changes introduced by the Insolvency (England & Wales) Rules 2016 from 6 April 2017) – Administrations.

Should you require a copy (at no cost), please contact this office.

Creditors' requests for further information

If you would like to request more information about the Joint Administrators' remuneration and expenses disclosed in this progress report, you must do so in writing within 21 days of receiving this progress report.

Requests from Unsecured Creditors must be made with the concurrence of at least 5% in value of Unsecured Creditors (including, the Unsecured Creditor making the request) or with the permission of the Court.

Creditors' right to challenge our remuneration and expenses

If you wish to challenge the basis of the Joint Administrators' remuneration, the remuneration charged, or the expenses incurred during the period covered by this progress report, you must do so by making an application to Court within eight weeks of receiving this progress report.

Applications are by Unsecured Creditors (including the Unsecured Creditors making the challenge) or with the permission of the Court.

The full text of the relevant rules can be provided on request by writing to Tom Marston at Kroll Advisory Ltd., The Shard, 32 London Bridge Street, London, SE1 9SG or at BLN@kroll.com.



Appendix 8 – Definitions

Word or Phrase	Definition
the Act	The Insolvency Act 1986 (as amended)
Actons	Actons Solicitors LLP, 4-8 Regent Street, Nottingham, NG1 5BQ
the Appointment Date	15 April 2021 being the date of appointment of the Joint Administrators
Barclays	Barclays Bank plc, 15 Colmore Road, Birmingham, B3 2BH, with whom the Company banked
BLN Fees and Costs	Amounts payable to the Company derived from its entitlement from Loan Recoveries to the extent that Lenders have agreed to the deduction by the Company from any part of those proceeds.
BEIS	Department for Business, Energy & Industrial Strategy
Borrowers	Those entities which borrowed monies from Lenders facilitated by the Company.
Category 1 Expenses	The Joint Administrators' expenses, in dealing with the Administration, to persons providing the service to which the expense relates and who are not an associate of the Administrator. These expenses can be paid without prior approval
Category 2 Expenses	The Joint Administrators' expenses, in dealing with the Administration, to associates or where there is an element of shared costs. Such expenses require approval by creditors before payment
CASS	FCA's Client Assets Sourcebook
Client Money	Monies held in Lenders' accounts with the Company upon the appointment of the Joint Administrators
Client Assets	Loan Recoveries received after the Administrators' appointment which include amounts to which Lenders are entitled
25% Retention	Being 25% of Client Assets
Client Estate	Matters and assets that relate to the proprietary rights of Lenders, being Client Money and Client Assets, and the associated costs and expenses, and specifically excluding the Insolvency Estate.



the Company	Business Loan Network Limited (In Administration) (Company Number: 07248014)
Company Assets	Assets which belong to the Company or to which its entitled, include BLN Fees and Costs
COVID-19	Coronavirus Pandemic
the Cumulative Period	The period from 15 April 2021 to 12 April 2023
the Directors	Jill Sandford, Peter Brown, Kevin Caley and Quentin Baer, th directors of the Company
EC Regulation	EC Regulation on Insolvency Proceedings 2000
ESF	ESF Capital Limited, 2nd Floor Newlands House, 40 Berne Street, London, United Kingdom, W1T 3NA, the Company parent company
The FCA	Financial Conduct Authority, 12 Endeavour Square, London, E2 1JN
FOS	Financial Ombudsman Service, being a service that settl complaints between consumers and businesses that provio financial services
gunnercooke	gunnercooke LLP, 1 Cornhill, London, EC3V 3ND, a limite liability partnership (registered number OC355375)
HMRC	HM Revenue and Customs
Insolvency Estate	Matters in relation to the Administration of the Company, include Company Assets and the associated costs and expense and specifically excluding Client Estate.
the Joint Administrators	Geoffrey Wayne Bouchier and Robert John Armstrong of Kr Advisory Ltd, The Shard, 32 London Bridge Street, London, SE 9SG
Lenders	Includes both Retail Investors and Institutional Investors
the Lender Client Accounts	In accordance with the CASS Rules, Client Monies must be he in designated client accounts
Loans	Loans made to Borrowers facilitated by the Company.
Loan Recoveries	Proceeds of loans collected or recovered from Borrowers.
Loan Book Servicing	The tasks which are inherent in working out the Loans (borrow redemptions, analysis and assessing options on defau



	negotiations, or legal recovery action) and distributing Clien Assets to the relevant Lenders.
P2P	Peer-to-Peer
Preferential Creditor/s	A creditor with a claim that ranks in priority to other unsecured creditors, to floating charge holders and the prescribed par Preferential debts are either 'ordinary', such as certain employe claims, or 'secondary', such as HMRC's claims for VAT and PAY income tax, which will rank for payment after the ordinar preferential claims are paid in full.
the Prescribed Part	Pursuant to Section 176A of the Act where a floating charge i created after 15 September 2003 a designated amount of th Company's net property (floating charge assets less costs o realisation) shall be made available to Unsecured Creditors
the Previous Reports	The Joint Administrators' Proposals dated 8 June 2021, and th Joint Administrators' Progress Reports dated 11 Novembe 2021, 13 May 2022, and 11 November 2022
the Proposals	The Joint Administrators' Report to Creditors and Statement of Proposals issued on 8 June 2021
RBSI	Royal Bank of Scotland International, 280 Bishopsgate, Londor EC2M 4RB, with whom the Company banked.
the Reporting Period	The period from 15 October 2022 to 12 April 2023
Retail Investors	Being individuals who predominately make the decisions to invest into Loans on their own behalf.
the Report	Report of Proposed Administrators dated 9 April 2021, which was submitted to Court with the proposed application to place the Company into Administration and which has been made available to Lenders on the Company's website.
the Rules	The Insolvency (England & Wales) Rules 2016 (as amended)
the Secured Creditor	The holder of a fixed and floating charge over the Company' assets. The Company has no secured creditors.
SIP 9	Statement of Insolvency Practice 9 – Industry best practice for Insolvency Practitioners in relation to disclosure of remuneratio and expenses
SOA	Statement of Affairs, documentation [to be] supplied by th Director outlining the Company's financial position as at th Appointment Date



Sponsors or Introducers	Being those who introduced Loans to the P2P platform
TAL	ThinCats Australia Group Holding Pty Limited, a company incorporated in Australia of which the Company owns 25.48%
Terms & Conditions	Being the Terms & Conditions published on the Company's website and available to Lenders.
TLSL	ThinCats Loan Syndicates Limited, acting as agents of the Lenders and perform roles described as "Lender Agent", Facility Agent" and "Security Trustee"
TPL	ThinCats Participations Limited, acting as agents of the Lenders and perform roles described as "Lender Agent", Facility Agent" and "Security Trustee"



Appendix 9 – Notice about this Report

This report has been prepared by Geoffrey Wayne Bouchier and Robert John Armstrong, the Joint Administrators of the Company, solely to comply with their statutory duty to report to Creditors under the Insolvency (England and Wales) Rules 2016 on the progress of the Administration, and for no other purpose. It is not suitable to be relied upon by any other person, or for any other purposes, or in any other context.

This report has not been prepared in contemplation of it being used, and is not suitable to be used, to inform any investment decision in relation to the debt of any financial interest in the Company or any other company in the same group.

Any estimated outcomes for Creditors included in this report are illustrative only and cannot be relied upon as guidance as to the actual outcomes for Creditors.

Any person that chooses to rely on this report for any purpose or in any context other than under the Insolvency (England and Wales) Rules 2016 does so at their own risk. To the fullest extent permitted by law, the Joint Administrators do not assume any responsibility and will not accept any liability in respect of this report to any such person.

Geoffrey Wayne Bouchier and Robert John Armstrong are authorised to act as insolvency practitioners by the Insolvency Practitioners Association.

The Joint Administrators are bound by the Insolvency Code of Ethics.

The Joint Administrators act as agents for the Company and contract without personal liability. The appointments of the Joint Administrators are personal to them and, to the fullest extent permitted by law, Kroll Advisory Ltd does not assume any responsibility and will not accept any liability to any person in respect of this Progress Report or the conduct of the Administration.

